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Atty. Docket No. CH920000036US1
(590.060)

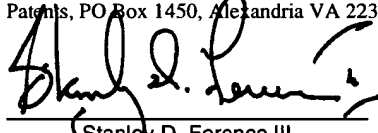
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Bergan et al.
Serial No. : 09/888,699 Examiner : M. Bell
Filed : June 24, 2001 Art Unit : 2121
For : NATURAL LANGUAGE PROCESSING METHODS
AND SYSTEMS (as amended)

May 12, 2004

AMENDMENT

I hereby certify that this correspondence and any documents referred to as enclosed therewith are being deposited with the United States Postal Service as Express Mail Post Office to Addressee, Label EV331365450, addressed to the Commissioner for Patents, PO Box 1450, Alexandria VA 22313-1450 on 12 May 2004.


Stanley D. Ference III
Reg. No. 33,879

12 May 2004
Date of Signature

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Technology Center 2100

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

Responsive to the Office Action dated December 12, 2003, please amend the
above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on
page 5 of this paper.

Remarks begin on page 14 of this paper.